Location APIs FAQ

Q1: What business models are available for using the Location API´s?

We will offer a range of business models that cover all use cases of our Location API´s. Selecting a particular model allows you the same usage rights across all of our Location API´s. At this time, we offer "Developer" and "Standard" options and intend to expand this to include premium business models. The use of all of our Location API´s is governed by our terms and conditions. Please visit our business models and quota management page to find more information.

Q2: Where do I can download the API, documentation and code samples from?

All information pertaining to the Nokia Location API´s can be found on Nokia Developer under www.developer.nokia.com/Develop/Maps/.

Q3: Is there a technical support? If so which kind of support is provided?

For the Developer and Standard business models, all support is driven through Nokia Developer discussion forums and project pages. Further support options will be announced in parallel to the full range of business models.

Q4: I am an independent developer and just want to test out that API´s. What do I need to do?

You are able to use the Developer option. This allows you to test the API´s in a development or staging environment without registering for an AppID and is subject to the terms and conditions. Please note that under this option you are not permitted to deploy to a customer facing website or make your mobile application publically available. In addition, you will be restricted in the number of requests you can make.

Q5: I would like to build mapping functionality into my public facing non-commercial website. All access is free and I make no money from this site. Can I use the Nokia Location API´s for free?

This is possible using our "Standard" business model option, which requires only that you register for an AppID and accept the Location API licensing terms and conditions.

Q6: I would like to build mapping functionality into my public facing commercial website (i.e. my business homepage). Can I use the Nokia Location API´s for free?

This is possible using our "Standard" business model option, which requires only that you register for an AppID and accept the Location API licensing terms and conditions.

Q7: I would like to build mapping functionality into my public facing commercial website (i.e. my business homepage). I require an SLA and do not want advertising on my site. Can I use the Nokia Location API´s for free?

This is not possible under the "Standard" or "Developer" business models. However, our premium offerings will cater for this use case. If you would like to be kept updated please register here. If you have other enquiries please contact us at locationapi@nokia.com.

Q8: I run a website/mobile app that makes money by providing additional premium content to subscribers. Are my usage rights for the Location API´s different between the free and paid version of my website/mobile app?

In most cases, there is no difference as long as pages/apps using our Location API´s are available to all visitors. For example, you can use the "Standard" version of the Location API´s for visitors, free registered users and paying subscribers to your site, as long as you adhere to all the terms and conditions for each of these user types.

Q9: I expect a large volume of users for my application. What are the limits and service level guarantees do I have with the free version?

In terms of total number of API requests, there are no limits under the "Standard" business model option. However, in periods of heavy traffic there may be throttling or a limited number of requests per second applied. We do not guarantee our service levels for the "Standard" option. SLA´s for high volumes of transactions or a large number of concurrent requests will be covered under our premium models. If you would like to be kept updated please register here. If you have other enquiries please contact us at locationapi@nokia.com.

Q10: I am a 3rd party developer who wants to develop multiple applications/websites for different customers. Can I use the same AppID?

No you cannot. Each of your customers will require a separate AppID.

Q11: We want to develop a solution that uses the Location API´s both for a website and a mobile application. This is an extension to an internal business application to support our sales team. Which business model option applies?

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Internal business applications built using the Location API´s are not covered under the “Developer” or “Standard” business models. This also includes asset or person tracking, CRM applications or B2B solutions. These use cases will be addressed when we announce our premium models. For more information on the available usage options, click here. If you would like to be kept updated please register here. If you have other enquiries please contact us at locationapi@nokia.com.

Q12: I am developing a mobile application using the Location API´s, designed to provide public transport information in London. I will make this freely available through the Nokia Store. What option is most appropriate?

You are able to use the “Standard” option for this use case subject to the terms and conditions.

Q13: I will monetize my mobile app by selling it through the Nokia Store. Can I use the "Standard" option for the Location API´s?

Yes you can, provided you have a valid AppId and accept the terms and conditions.

Q14: Can I use the Location API´s to build a mobile app for turn-by-turn navigation? This I plan to sell on the Nokia Store.

Using Nokia Location API´s to provide turn-by-turn navigation is not allowed.

Q15: Where can I find out more information about the premium business model option?

We have not announced our premium business models yet. If you would like to be kept updated please register here. If you have other enquires please contact us at locationapi@nokia.com.

Q16: How do you differentiate between the “Developer” and “Standard” business model options, and what happens when I register?

If you use the API´s without registering, then you are automatically using the Location API’s under the Developer option which limits your access to the API service and is only available for development and testing purposes. Registering allows you to use the “Standard” option for accessing, developing and distributing the Location API´s. Under the “Standard” model you may develop, test and distribute your app which makes use of our API service. At the moment we are making some changes in the backend, which means that we will notify you when you need to start using these credentials. You will also be notified if quota or other usage limitations are imposed on your use of the API service.

Q17: Will Nokia advertise through the API´s, and how will this work?

Nokia does reserve the right to advertise through our Location API´s when you choose the Location API’s under the “Developer” or “Standard” business models. We will announce premium business models with the possibility to opt out of advertising. Please note, however, that we are not currently advertising through our offering, but will provide you with 60 days’ notice should we decide to do so.

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